

My name is John Babbitt. I am totally deaf and I use Sprint's 24-hour video relay service (VRS) to place telephone calls at any time I need to. Because of the drastic reduction in FCC reimbursement to compensate VRS providers, they had to cut back the number of hours of providing this vital services. As a result, I am no longer able to make telephone calls in the late evening through early morning. I no longer have equal communication access as my hearing counterpart. In other words, this action has reduced me to a second-class citizen. Please see that this is resolved. Thank you.

Sincerely,

John Babbitt